

Paper-based system vs. Crossroads electronic system

Local Agency Staff

1

initial certification

Paperwork for a family of 3 can take an average of

1-4 hours



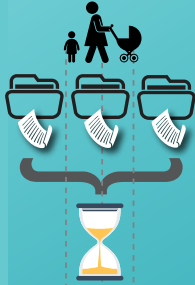
entered into 30 year-old computer system and paper files



2

nutrition education visit

Family arrives for nutrition educational visit. WIC staff complete an assessment & nutrition education. Information is noted in paper record for each family member.



1 hour



3

subsequent certification

1 time/year, all paperwork for each family member is completed again. Paperwork per family of 3 can take on average

1-3 hours



entered into 30 year-old computer system and paper files



paper-based system

With the old



≥ 3 pages per number of WIC participants (≈254,000) = **762,000 pages**

1

initial certification

Information for all family members is entered only one time.



2

nutrition education visit

Information is entered electronically; speeding up & automating the process, resulting in decreased errors.

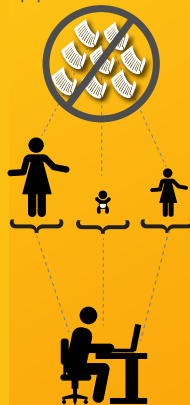


3

subsequent certification

1 time/year family's information is updated in the system to determine eligibility.

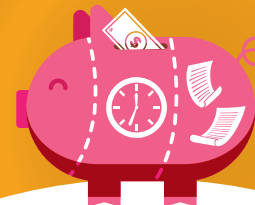
appointment time is decreased
paperwork is decreased



electronic system

With the new

**Less Errors, Paperwork & Time Waiting.
No more duplicate questions.**



CROSSROADS
Making WIC Better



WIC...

**Healthy Habits,
Healthy Families**

